



Updated: June 3, 2021

CRYSLER PARK MARINA UPDATES & GUIDELINES FOR REOPENING SEASONAL BOATERS

Opening Date: Saturday, May 22, 2021

We are excited to share our plans for the reopening of Chrysler Park Marina. Our teams have been hard at work making sure that the Marina is ready to safely open for the 2021 season as well as ensuring safe access to the storage facilities for boat owners or their contractors to perform work on vessels to get them ready for launching.

Boaters are reminded that under the Province's re-opening plan, recreational boating is now permitted, but only members of a household can gather on a boat.

In preparation to welcome you back to your home away from home, we will be implementing the following measures.

Storage Facilities

- This area will remain open and be accessible by appointment only. Please call or email Cryslerparkmarina@parks.on.ca
- Hand sanitizer stations will be provided outside the storage facilities.
- **Prior to arrival, we ask all guests to fill out the [COVID-19 assessment form](#).**

Launch Operations

- Summer dockage must be paid in full before a boat will be launched. Payments can be made through our Marina staff or by contacting our Customer Service Team via telephone at 1-800-437-2233 or 613-543-3704.
- Seasonal boaters' vessels will be launched and moved to assigned slips. Guests or their agents will be permitted to be on site for the launch, testing, moving to the assigned slip and ensuring proper securing of vessel.
- Marina staff and the outside hauling contractor will relocate vessels either within the storage facilities or to outdoor storage to accommodate those guests that may be delayed in boat prep and launching or wish to leave their vessels in storage for the 2021 summer season. Guests may be charged an additional moving fee if they choose this option.

Dock Access and Reassignment

- Seasonal boaters will be permitted to access their boats at their assigned slips in accordance with the rules and procedures set out by the Marina.
- No congregating on boats or docks will be permitted.
- Docks must always remain clear, and no personal possessions or items will be permitted on the docks (i.e. chairs, portable tables, etc.)

Visitors

- No visitors will be permitted until further notice. Only boaters whose names are listed on the contract or reside in the same household will be permitted.

Boaters will be asked the following questions at check-in:

1. In the past 14 days, have you been outside the country? Have you been in close contact with anyone who has been diagnosed with COVID-19?
2. Have you been advised by a doctor, healthcare provider, or any public health authority to stay home or otherwise avoid contact with others?
3. Have you had a fever, coughing, shortness of breath, or other respiratory symptoms associated with COVID-19?

Prior to arrival, we ask all guests to fill out the [COVID-19 assessment form](#).

Limiting Movement throughout the Marina

- Boaters must always follow social distancing rules as mandated by the Ontario Government. You must stay 2 meters or 6 feet away from other guests and staff.

Main Office/Retail

- This area will be open and will be limited to 2 customers at a time.
- There will be a hand sanitizer station within the main office which customers will be asked to use upon entry
- There will be limited retail items for the 2021 season.
- Preferred method of payment is credit/debit tap services.

Gas Dock

- Gas and pump out services will be available after May 25, 2021
- Customers will be asked to disembark from their vessels during fueling and move into a designated area away from staff.
- Vessel owner will be asked to remove and replace fuel and/or sewage caps.

Washroom Access

- Clubhouse washrooms will be the only facilities opened to begin. All other washrooms will remain closed until further notice.
- Washrooms will be cleaned twice a day or as necessary; staff will ensure that facilities are well stocked with soap and paper towels to facilitate hand washing.
- A hand sanitizer station will be provided outside the clubhouse washroom.
- Guests will remain outside the clubhouse until a washroom becomes free. No waiting in the hallway.
- Showers will remain closed to begin.

Access to Common Areas & Recreational Facilities

- All common areas within the Marina where people can congregate; main washrooms, showers, laundry facilities, barbecues, gazebo, pool, patio, play structure, clubhouse, benches and picnic tables, and shoreline activities will remain closed until further notice.
- Water sport rentals, canoes, kayaks and paddle boards, will not be available until further notice.

Boat Ramp

- Ramp access for those guests wishing to launch boats at the Marina will be available during office hours, 8 am to 4 pm, if social distancing is practiced.

Carts

- Clean carts will be made available to assist guests with transporting their belongings to their boats. Guests must return their carts to the used cart area following use.
- Staff will wipe down carts and move them to the clean cart area.

Garbage and Recycling

- To reduce the spread of COVID-19, staff will not be handling extra material such as garbage bags, alcohol containers or recycling.
- Garbage and recycling containers will not be provided on the concrete apron. All guests must dispose of their refuse at the garbage and recycle dumpsters located throughout the Marina.
- Guests must take all alcohol containers/empties home with them when they leave the Marina to eliminate staff handling.

Camping and Beach Area

- These areas will continue to remain closed until further notice.

Personal Protective Equipment

- Boaters are asked to bring their own personal protective equipment, gloves, masks, hand sanitizer and disinfectant cleaning products.
- Masks are recommended but not mandatory.

Change to Programming During 2021 Season

- The reciprocal program for free admission to Upper Canada Village or Fort Henry is suspended until further notice.

We look forward to welcoming you back to Chrysler Park Marina this summer!